

Welcome to the
CHOP
Cortlandt Heating Oil Plan

Dear Cortlandt Resident,

This brochure will introduce you to the Town of Cortlandt Heating Oil Plan or "CHOP". This is an initiative of your Town Board, designed to save you money on the high cost of heating your home this winter. This is a totally voluntary program, in which all homeowners may join our oil plan by paying a \$5.00 membership fee.

Members will be able to purchase oil at a discount, through our bulk purchasing arrangement. The cost will be 30 - 40 cents per gallon above the wholesale cost to our local distributors. It will average approximately 20 cents per gallon less than the homeowner can obtain. The price will fluctuate with the market and not be fixed or capped. However, the price will always be better than the current retail price.

You can choose among any of the participating companies and change distributors by simply calling another company. This program has two additional advantages. First, some companies will offer discounts on their annual heating unit maintenance service contracts to our members. Second, energy audits, designed to enable you to consume less oil and to save you even more money, will be available as well.

The details of this plan, available to all residential homeowners in the Town, including the Villages of Buchanan and Croton-on-Hudson are provided on the reverse and should answer most of your questions.

We invite you to join this exciting plan. Your Town government is committed to keeping you safe, warm and to save you money while helping to keep our community green.

CHOP
Cortlandt Heating Oil Plan

REGISTRATION APPLICATION

Name

Delivery Address

Mailing Address

Phone

E-Mail

Return application to:

Town of Cortlandt Town Hall
1 Heady St.
Cortlandt Manor, NY 10567
Attn: Purchasing Dept.

For More Information, Please
Call Dave Doyle at (914) 734-1037
Or visit
TownofCortlandt.com/CHOP

CORTLANDT
Heating Oil Plan



Supervisor

Linda D. Puglisi

Town Board

**Richard Becker, Debra A. Costello,
Francis X. Farrell, Seth M. Freach**

CHOP Frequently Asked Questions for 2013

DATE August 6, 2013

Dave Doyle, 914-734-1037

e-mail daved@townofcortlandt.com

- 1) If I was registered in the CHOP program last winter, do I need to apply AND pay another \$5.00 registration fee? *No. Your CHOP membership automatically continues.*
- 2) Do I use the same CHOP membership number as last year? *Yes.*
- 3) Can I use the same CHOP oil company as last winter? *Yes, provided they are participating this winter.*
- 4) Will there be service plans on the oil burner equipment in my home as part of the CHOP program? *No, however some CHOP participating oil companies may offer service plans.*
- 5) Are there caps, lock-in-prices, or contracts to sign with the CHOP participating oil companies as a requirement to get the reduced price oil? *No.*
- 6) How do I pay for the oil in the CHOP program? *Check with the participating oil companies once they are announced.*
- 7) Can I get automatic scheduled deliveries in the CHOP program? *Check with the participating oil companies once they are announced.*
- 8) How do I order oil when I need it? *By calling the participating oil companies.*
- 9) How do I verify or check the daily price of heating oil in the CHOP program? *By calling the oil companies directly.*
- 10) Do all CHOP participating oil companies price the heating oil the same? *No. The Town does NOT set the price of the heating oil.*

- 11) What are my expected savings in the CHOP program? *The Town makes no claims as to potential savings, as this depends on a number of variables in the household. However, the CHOP price range should be a discounted price.*
- 12) Can I move from one CHOP participating oil company to another? *Yes, at any time.*
- 13) Am I assigned a CHOP participating oil company? *No, CHOP members select the participating oil company.*
- 14) Can I come into Town Hall to register for CHOP? *Yes, however it is preferred to register via the mail.*
- 15) Can I pay for the CHOP registration fee (\$5.00) on-line? *No, either mail check, made payable to the Town of Cortlandt, or bring into Town Hall, Monday through Friday 9 AM to 4 PM.*
- 16) Once I register and pay the CHOP fee, what happens next? *Within 1-4 business days, you will receive a letter with a listing of the participating oil companies and the all-important CHOP registration number that is used to identify you as a CHOP member when ordering oil.*

For Participating Oil Companies

Check our Website for a complete list
(www.townofcortlandt.com/chop)

Note: Calls for delivery and all arrangements for payment shall be the responsibility of the vendor and Member. At no time shall the Town be responsible for or be held liable to any Member or vendor regarding service and/or payment pursuant to the Plan.