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TOWN OF CORTLANDT
Department of Environmental Services
 167 ROA HOOK ROAD
 CORTLANDT MANOR, NY 10567-7340



Stephen J. Ferreira, P.E.
 Director

Christina Edwards
 Deputy Director - Administration



Dear Resident,

The Town of Cortlandt will be implementing a town-wide **water meter register replacement and State mandated water service line lead testing program**. The water meter registers were installed in 2004, and the batteries are now failing and in need replacement. All of this work should take approximately 15 minutes.

National Metering Services, Inc. has been contracted to perform this work. Please note that the meters are the property of the Town of Cortlandt and that upgrading your current meter is mandatory in accordance with our Town Code. We will also perform testing on the water service line where it enters your home in accordance with an EPA Mandated inventory of all water service lines in the Town of Cortlandt.

The following will be the next steps for you:

You will receive a letter from National Metering Services, Inc. with instructions on how to book your appointment.

It is important to note that your water meter must be made accessible to National Metering Services. This means that the meter located in your basement or utility room must not be obstructed by any personal property stored in front of or around the meter.

If the work cannot be performed due to issues with your home plumbing to the meter, you will be made aware of it and will need to have a plumber address the issue(s). Once the repairs are completed, you should notify National Metering and they will return to complete their work.

An adult 18 years of age or older must be present at the time of the appointment. After the installation, you will be asked to run the water to make sure the new components are working. The inspection does not include any type of water sampling just an exterior scratch and swab test on the exterior of the water service line.

National Metering Services installers will be dressed in company uniforms and have a photo ID fully displayed. "NEVER ALLOW ANYONE IN YOUR HOME WITHOUT ID". All National Metering Services vehicles are white vans which are numbered and have the company name, logo, and phone number permanently displayed on them.

We urge you to contact National Metering Services once you receive their letter to assure you can get the time and date that works for you.

We thank you in advance for your cooperation.

..... Cortlandt Consolidated Water District